



**CAP VIRTUAL  
CONFERENCE**  
2020

## ABOUT US

- Masters specializes in sourcing medicines from the UK, Europe, USA, Australia, and Canada. We provide unrivalled access to essential drugs in various therapeutic areas (such as oncology, hematology, orphan diseases, and pain management).
- We leverage our experience to resolve challenges and commit to continuous improvement.
- Both Masters in the UK and USA have dedicated teams to assist with your order.
- Our geographical presence also allows for fast and cost-effective shipping to all islands in the Caribbean.

## CANADA

In addition to our UK and US operations, Masters has also established a brand new export facility based in Toronto, Canada. From here we are able to supply all OTC and generic/branded Rx products approved by Health Canada, and ship them directly to the Caribbean.

## EXCLUSIVE ACCESS

Masters continues to partner with a number of recognized manufacturers. These relationships create a direct link between the 'developed world' and the Caribbean, and ensure that the highest quality products are offered at the best prices. Some of these strategic alliances include:

- Hameln Pharma (UK)
- Bowmed Ibisqus (UK)
- Mallinckrodt Pharmaceuticals (USA)
- SteriMax (Canada)
- Heyl (Germany)
- Aguettant (France)
- Chiesi (UK) – Ferriprox®
- TRIGOCare (Germany) – Neuropad®
- Addmedica (France) – Siklos®
- Recordati (France) – Cosmegen®
- MDI (Australia) – Penthrox®





## Over 35 years supplying safe and effective medicines across the Caribbean region.



Masters follows strict guidelines to ensure that the pharmaceutical supply chain meets the highest standards for safety and regulatory compliance.

We are constantly investing in multi-layered technologies to avoid counterfeit drug medicines and validate the integrity of each drug package delivered.

Masters conducts product tracking at all stages, from dispatch to receipt in the destination country. We use approved third party logistics providers for all cold chain and ambient shipments.

### CONTROLLED DRUGS

Masters is fully licensed to supply controlled drugs from both from our UK and US offices. We have been a trusted supplier of Schedule II-V products for a number of years and continue to do so with extreme efficiency and under strict compliance with all rules and regulations.

### EMERGENCY REQUESTS

We understand that emergency situations can arise at any time in the Caribbean. Although uncommon, urgent requests for products do occur. Thankfully, Masters is very much prepared for these challenges. One of our dedicated team members is almost always available, and if the product can be sourced from either the UK or USA, we can generally have it in our warehouse within 24-48 hours. We can then arrange for expedited shipping to your pharmacy or institution.





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